IT- Computer Support Specialist

60 credit Associate of Applied Science
Program Code 10-154-3

Last Updated: 10/2023
Disclaimer: ** The schedule of offerings may be adjusted to meet enrollment needs.

The table below displays the program's currently planned course offerings by academic term.

To review the suggested program course sequence, click on the Plan of Study tab in the WCTC catalog.

D = Daytime Offering
E = Evening Offering
O = Online Offering

Course #	Course Name	Fall 2023 T1	Fall 2023 T2	Fall 2023 16 wks	Winter Interim 2024	Spring 2024 T1	Spring 2024 T2	Spring 2024 16 wks	Summer Interim 2024	Summer 2024	Fall 2024 T1	Fall 2024 T2	Fall 2024 16 wks	Winter Interim 2025	Spring 2025 T1	Spring 2025 T2	Spring 2025 16 wks	Summer Interim 2025	Summer 2025	Fall 2025 T1	Fall 2025 T2	Fall 2025 16 wks	Winter Interim 2026
107-102	IT Support	D,E				E				E	D,E	E			E				E	D,E			
107-103	IT Business Strategies	E				E				E	E				E				E	E			
107-119	System Analysis Agile Methods	D,E				D,E					D,E				D,E					D,E			
107-137	IT Internship			O				O	O				O				O	O				O	O
150-121	Enterprise Clients	D,E				D,E					D,E				D,E					D,E			
150-137	MS Server	E	D			D,E	D,E			E	E	D			D,E	D,E				E	D		
150-190	Network Fundamentals		D,E			E						D,E			E						D,E		
151-106	Security I	D,E	D,E			E	D				D,E	D,E			E	D				D,E	D,E		
154-133	Application Suite	E				D					E				D,E					E			
154-137	Emerging Technologies /IT Technology Trends						E									E							
154-139	Train the Trainer					E									E								
154-142	IT Service Practicum						E									E							
154-143	IT Service Management		E			E						E			E						E		
154-144	Cloud Services Administration						E									E							
154-145	IT Support Capstone		E			E						E			E						E		
156-108	Intro to Databases & Reporting	D,E	D			D,E			O		D,E	D			D,E			O		D,E	D		
631-183	IT Essentials		D				E		E			D				E				E	D		
801-136	English Composition 1																						
801-198	Speech																						
804-133	Math & Logic																						
809-143	Microeconomics																						
809-196	Intro to Sociology																						
809-199	Psychology of Human Relations																						
890-108	Employment Success																						

Click to view the General Studies Course Matrix for course offering details

WAUKESHA COUNTY TECHNICAL COLLEGE — Hands-on Higher Ed