

Desktop Support Technician

26-credit Technical Diploma
Program Code 31-154-1

Last Updated: 10/2023

Disclaimer: ** The schedule of offerings may be adjusted to meet enrollment needs.

The table below displays the program's currently planned course offerings by academic term.

To review the suggested program course sequence, click on the Plan of Study tab.

D = Daytime Offering
E = Evening Offering
O = Online Offering

Course #	Course Name	Fall 2023			Winter Interim 2024	Spring 2024			Summer Interim 2024	Summer 2024	Fall 2024			Winter Interim 2025	Spring 2025			Summer Interim 2025	Summer 2025	Fall 2025			Winter Interim 2026
		Term 1	Term 2	16 weeks		Term 1	Term 2	16 weeks			Term 1	Term 2	16 weeks		Term 1	Term 2	16 weeks			Term 1	Term 2	16 weeks	
107-102	IT Support	D,E				O, E				E	D,E				O, E				E	D,E			
107-103	IT Business Strategies	E				E				E	E				E				E	E			
150-121	Enterprise Clients	D,E				D,E					D,E				D,E					D,E			
156-108	Intro to Databases & Reporting	D,E	D			D, E			E		D,E	D			D, E		E		D,E	D			
150-137	MS Server	E	D			D,E	D,E				E	D			D,E	D,E				E	D		
150-190	Network Fundamentals		D,E				E					D,E				E					D,E		
154-133	Application Suite	E				D					E				D					E			
154-137	Emerging Technologies/IT Technology Trends						E									E							
154-143	IT Service Management		E				E					E				E					E		
154-145	IT Support Capstone		E				E					E				E					E		
631-183	IT Essentials A+		D				E			E		D				E			E		D		