



Corporate & Community Training

The Conduit

December 2008

Volume 7 Issue 39

CORPORATE CORNER

By Joseph Weitzer, PhD

There are two ways of meeting difficulties: You alter the difficulties, or you alter yourself to meet them.

— Phyllis Bottome (1884-1963) Writer

Every day we hear the consequences of our distressed economic and political environment, from foreclosures and bankruptcy to business mergers and closings. As we continue to process the impact on our own lives and organizations, it is a normal tendency to want to simply “do something” to improve our situation. Before taking action, we should consider where to place our energy and resources. We may wish to consider how we might assess and improve our current business practices and processes. What is the value and return associated with employee/workforce training? What strategies can we use to position ourselves to meet today’s challenges without sacrificing our ability to meet future needs? While we might like to alter the external factors which have presented us with our current difficulties, our energies and resources might pay a higher dividend if we focus on reinvesting in ourselves to meet the challenges we face.

The “Corporate Corner” is a new feature in *The Conduit*. Dr. Joseph Weitzer, Director of Corporate and Community Training, has worked as an education/training partner for more than 25 years.

WCTC offers Free MSSC Safety & Quality Practices training

Now is the perfect opportunity to have your staff trained in the Manufacturing Skill Standards Council (MSSC) Safety and Quality Practices training modules. These grant subsidized training programs are the first two in a series of four critical work functions of production. The remaining modules are Manufacturing Processes and Production, and Maintenance Awareness. The MSSC issues a credential to individuals passing each assessment in the four functions, and a full Certified Production Technician (CPT) certification to individuals who pass all four.



Employers may identify up to five employees to participate in this fully subsidized training in the Safety and Quality modules. Class size is limited and participants are registered on a first-come first-served basis. When selecting employees, please note the curriculum is written for individuals that have attained a 9th grade math and 10th grade reading level to ensure success in the program.

Safety

Learn how to maintain a safe and productive work environment, ensure safe use of equipment in the workplace, and communicate safety-related needs.

Register by December 15, 2008.

Dates: January 9, 16, 23, 30, 2009

Time: 8 – 11 a.m. or 12:30 – 3:30 p.m.

Fee: Course is grant subsidized.

Quality Practices and Measurement

Discover how to maintain quality and implement continuous improvement processes, correct the product and process to meet quality standards, and communicate quality requirements, issues, and training.

Dates: February 13, 20, 27,
March 6, 2009

Time: 8 – 11 a.m.

Fee: Course is grant subsidized.

MSSC Safety & Quality Practices training location:

Waukesha County Technical College, Building B – Room B-014
800 Main Street, Pewaukee, WI 53072

For more information or to register, call Grace at 262.695.7826.

Manufacturing Processes and Production

Become skilled at producing a product to meet customer needs, coordinating work teams, and communicating with co-workers and/or external customers to ensure production meets business requirements.

Dates: March 20, 27,
April 3, 17, 2009

Time: 8 – 11 a.m.

Fee: \$550* (*Check for grant subsidy.*)

Maintenance Awareness

Gain knowledge of how to perform regular maintenance activities in the context of the production process.

Dates: May 1, 8, 15, 22, 2009

Time: 8 – 11 a.m.

Fee: \$550* (*Check for grant subsidy.*)



Home Inspection Workshop

Marketing and Professionalism for Home Inspectors

What is marketing worth vs. what is a waste of time and money? Learn how to brand yourself, your company and become the professional.

Date: December 18, 2008

Time: 5 – 9 p.m. (*Registration/dinner starting at 4:30 p.m.*)

Fee: \$95* (*Includes dinner and materials.*)

Course: 410-417 CRN 12421

Place: Waukesha County Technical College
Richard T. Anderson Education Center, Room C-021
800 Main Street
Pewaukee, WI.

For more information, call Jessica at 262.695.6576.

To register, call 262.691.5578 or go online at www.wctc.edu/cct.

Free APICS

Informational Breakfast

December 8, 2008

7:30 a.m. – Continental breakfast
8 – 9 a.m. – Presentation

Waukesha County Technical College
Richard T. Anderson
Education Center, Room C-051
800 Main Street, Pewaukee, WI

Please join us

Learn how your organization can improve its bottom line through supply chain management process improvements.

Learn about:

- Certified in Production and Management (CPIM)
- Certified Supply Chain Professional (CSCP)
- Fundamentals of Supply Chain Management

Register online at www.wctc.edu/cct and click on Special Events. Seating is limited.

Register by December 4th to be eligible for a door prize drawing. Winner must be present.

Business Without Borders

Financing Your Accounts Receivable

Discover financial resources and tools available to exporters to reduce the risks of doing business globally.

Date: Friday, February 20, 2008

Time: 8 – 10 a.m.

Fee: \$49* – *Fee includes materials and Continental breakfast at 7:30 a.m.*

Presenter: Pauline M. Klaffenboeck
Vice President
M&I Bank

Course: 138-414 CRN 20479

Place: Waukesha County Technical College
Richard T. Anderson Education Center
800 Main Street,
Pewaukee, WI

For more information, call Jessica at 262.695.6576. To register, call 262.691.5578 or go online at www.wctc.edu/cct.



Upcoming workshops

December 2008

| Start Date | CRN | Workshop |
|------------|-------|---|
| Dec. 4 | 10899 | Total Productive Maintenance |
| Dec. 6 | 11990 | APICS Execution and Control of Operations |
| Dec. 11 | 12002 | CCMS Demonstrate a Positive Attitude |
| Dec. 18 | 12421 | Marketing and Professionalism for Home Inspectors |

January 2009

| Start Date | CRN | Workshop |
|------------|-------|---|
| Jan. 3 | 22003 | APICS Basics of Supply Chain Management |
| Jan. 9 | *TBD | MSSC – Safety |
| Jan. 13 | 22084 | 5S Visual Workplace |
| Jan. 17 | 22004 | APICS Strategic Management of Resources |
| Jan. 19 | 22098 | Six Sigma Black Belt Completion |
| Jan. 26 | 22080 | Six Sigma Green Belt |
| Jan. 29 | 21996 | Principles of Lean |
| Jan. 31 | 22005 | APICS Master Planning of Resources |

February 2009

| Start Date | CRN | Workshop |
|------------|-------|--|
| Feb. 13 | *TBD | MSSC – Quality Practices and Measurement |
| Feb. 17 | 21997 | Value Stream Mapping |
| Feb. 20 | 20479 | BWB – Financing Your Accounts Receivable |
| Feb. 28 | 22006 | APICS Detailed Scheduling and Planning |

For full description and cost of workshops, visit our website at www.wctc.edu/cct.

For more information or to register, call 262.695.6576 or email cctinfo@wctc.edu.

*TBD (To Be Determined)

To comply with Wisconsin state statutes, it is possible that fees will be higher for out-of-state participants.

WCTC Corporate & Community Training would like to wish you a safe and happy holiday and we look forward to serving you in the New Year.

The Conduit is published monthly by the Waukesha County Technical College, Corporate and Community Training Department to update businesses, industries and governmental agencies of customized occupational, technical and professional development training, and technical assistance.

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WCTC 

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