

Corporate & Community Training

The Conduit



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Newsletter Coordinator

Corporate & Community Training

262.695.7828

You Are Invited

Please join us for a free, informational breakfast detailing the CPIM certification review classes.

A unique, no-obligation opportunity to learn about the CPIM certification will be presented at the breakfast. Have a chance to meet APICS instructors and members from the APICS executive committee. You will also be able to network with APICS members. We look forward to meeting you!

Topics

- Overviews of courses
- Certification process overview
- Instructor introductions
- APICS member networking
- Question and answer session

Details

Date: August 23, 2006

Time: 7:30 – 9:30 a.m.

Location: Waukesha County Technical College
Richard T. Anderson Education Center
800 Main Street
Pewaukee, WI 53072

No fee • Limited seating

RSVP required by 8/18/06

To register call 262.695.7837 or email cctmatrix@wctc.edu.

APICS CPIM Certification review classes available at WCTC!

Waukesha County Technical College is excited to provide CPIM (Certified in Production and Inventory Management) certification review courses with the Milwaukee Chapter of APICS, The Association for Operations Management. This partnership allows for a streamlined approach to the following internationally recognized certification program offered through APICS at the Pewaukee campus.

Since 1957, APICS has met the educational needs of its members and their employers by developing educational programs and materials to increase productivity and enhance competitive advantage. APICS has expanded to meet the needs of professionals in all areas of resource management including inventory, materials, information systems, accounting/finance, supply chain, and all other functional areas that contribute to the overall efficiency and productivity of an organization.

The CPIM Certification Review Courses

Basics of Supply Chain Management

This is an introductory course for production and inventory management personnel and CPIM candidates. It covers basic concepts in managing the complete flow of materials in a supply chain. The participant gets a complete overview of material flow from internal and external suppliers to and from your organization. It is a prerequisite to the other four modules of the CPIM program because it introduces the key concepts that are covered in greater detail in those modules.

Master Planning of Resources

Review the how-to's of establishing company objectives and operating philosophies for executing a business plan. It focuses on developing and validating a plan of supply, relating management of demand to the environment, and developing and validating the master schedule.

Detailed Scheduling and Planning

Material and capacity scheduling is the focus of this course. It includes a detailed description of materials requirements planning (MRP), capacity requirements planning (CRP), inventory management practices, and procurement and supplier planning.

Execution and Control of Operations

The course focuses on these main areas: prioritizing and sequencing work; executing work plans, implementing controls, and reporting activity results; and evaluating and providing feedback on performance. It explains techniques for scheduling and controlling production and processes, the execution of quality initiatives and continuous improvement plans, and the control and handling of inventories.

Strategic Management of Resources

Explore the relationship of existing and emerging processes and technologies to manufacturing strategy and supply-chain-related functions. It addresses three main topics: aligning resources with the strategic plan, configuring and integrating operating processes to support the strategic plan, and implementing change.

Who Should Attend

A CPIM education is essential for professionals involved in production and inventory management, operations, supply chain management, customer service, and sales and marketing.

Program Cost

\$395 per course (includes materials, continental breakfast, and lunch)

\$1,975 for all certification modules*

*Price does not include testing fees.

All classes held on Saturdays

8:00 a.m. – 4:30 p.m.

Additional Contact Information

APICS Milwaukee Chapter
www.apicsmilw.org.

WCTC Corporate & Community Training
www.wctc.edu/cct.

For more information or to register

call 262.695.6576 or email cctmatrix@wctc.edu.



892 Main Street
Pewaukee, WI 53072

Take advantage of free training

Get a good return on your investment by investing in your employees!

- High School Completion
- Basic Education
- English as a Second Language

All of these training opportunities are free at the Waukesha and Menomonee Falls Campus Learning Centers.

Call 262.695.6500 – Waukesha or 262.695.6208 – Menomonee Falls.

Fall semester classes begin August 21, 2006.

Upcoming workshops

August

- 8/4/2006 Six Sigma Overview
- 8/24/2006 Lean 102
- 8/28/2006 Six Sigma

September

- 9/7/2006 Process Lean 107
- 9/8/2006 University of Sales - Essential Selling Skills
- 9/9/2006 APICS -Basics of Supply Chain Management
- 9/11/2006 Crucial Conversations Workshop
- 9/16/2006 How To Sell Anything on e-Bay
- 9/21/2006 Value Stream Mapping
- 9/21/2006 Home Inspection
- 9/22/2006 University of Sales - Advanced Selling Skills

For more information on the workshops, full descriptions, dates, cost and location, visit www.wctc.edu/cct.

Questions? Need to contact us?

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What's the real "payoff" to having a Lean Environment?

We asked this question of Multi-Fab Products' foreman, Roy Hinkforth, our newest graduate of the Lean Certificate program. Roy said, "Starting with the first workshop on Principles of Lean, I immediately was able to visualize the applications to my organization's product line. The 'big kicker' for me was 5 S, as it has many applications I am able to use to streamline our environment." He continued saying, "I also utilized the Value Stream Mapping to track all the unnecessary steps adding to wasted time in finding parts and being prepared to start work on a job. (See picture of before/after diagram.) And, the most exciting result is (that) other departments are catching on to the multitude of applications and my enthusiasm about the results we are seeing."

Roy indicated that finishing his project of refining work flow has been a great success, and he has since started three more projects. One example he provided was the reduction from 30 seconds to 5 seconds of time spent in the assembly area searching for parts. Roy remarked that what he likes most about the (Lean Certificate) Program is the depth of training delivered that provided him with confidence in training others in the techniques. Being able to network with other company participants in the workshops helped Roy realize commonalities of problems and gain good examples and suggestions for correcting processes back at his plant. Roy commented, "Having the instructor work with me one-on-one was a real bonus in helping me stay focused on my project."



Multi-Fab Products will be sending others to the upcoming Lean Certificate program. Roy commended Waukesha County Technical College and the Technical College System for making it easy to access workshops at various Wisconsin technical colleges in a seamless approach to successfully completing the certificate in a timely manner.

From WCTC, "Congratulations Roy!"

Corporate & Community Training has worked with many employers over the past 20 years in upgrading skills of valued employees. Here is one response we have recently received regarding assessment and coaching services provided specifically to the company's objectives.

WCTC is a valuable resource. Their corporate and community training department has become an integral part of our objectives matching the right resource with the need to develop new and emerging talent and refresh skills and commitments of the more seasoned managers.

We began to provide coaching and mentoring a few years ago. Our close one-on-one relationships with that coach provide safe resources for managers and supervisors to ask the tough questions. They can role play, review their annual goals and discuss communication issues or the best way to handle a difficult employee. The managers and supervisors have learned as much about themselves as anything else. This (knowledge) transfers into a better prepared and more successful person in both work and life environments. Companies that are not investing in professional development are not competing on the same playing field. Just as Lean initiatives are essential to competing for cost-effective production, development of supervisors and managers is equally essential to assure the best corporate culture to compete and grow.

I have been so impressed with WCTC's ability to match resources with corporate objectives. I heartily recommend them.

Chris Keller, HR Manager, CL&D Graphics Inc.

If you are interested in learning more about WCTC's partnership with Executive Power, LLC, for a similar experience for you and your employees, call Corporate & Community Training at 262.695.7828. See also attached flyer for upcoming coaching opportunities.

