

Performance Excellence Workshop: Wisconsin Forward Award

Learn to apply the Malcolm Baldrige criteria for Performance Excellence to assess how well your organization is performing today, as well as how to make improvement planning possible and effective. Identify organizational strengths and gaps in order to improve business systems.

As a result of this workshop you will be prepared to perform an assessment of your organization using a world-class, world recognized self-assessment process to improve business results, employee and customer relations and business processes at all levels of your organization

What You Will Learn

- Delivering and continually improving value to customers
- Improving overall organizational performance, operating capability, and business results
- Achieving high standards of quality improvement
- Who Should Attend
- Senior leaders interested in enhancing organizational performance and global competitiveness are encouraged to attend. Attending with a team of senior leaders from your organization creates a powerful platform from which your organization can more globally assess the benefits of integrating the Forward Award Criteria and core values into your business. Individuals will find value in learning with participants from other organizations pursuing these same goals of achieving organizational excellence