

M.E.E.T. Zero Tolerance: Enforcing Zero Tolerance with Fairness & Respect

This separate, yet companion program to We Need to M.E.E.T. helps managers learn how to properly enforce their zero tolerance policies with respect by gathering all the facts to recognize and correct zero tolerance situations and stop unacceptable behavior.

Who Should Take the Course
For Managers and Supervisors

Key Learning Points

- Identify the manager's primary responsibilities in enforcing a zero tolerance policy
- Understand the potential challenges to enforcing zero tolerance correctly
- Explain the benefits of using the M.E.E.T. model in enforcing zero tolerance (M—Make time to discuss, E—Explore differences, E—Encourage respect, T—Take personal responsibility)
- Understand how to use the M.E.E.T. model in a potential zero tolerance situation

Course Details

Length: Discussion Guide with 1 and 2-hr agenda options

Format: Facilitated Discussion

Min/max participants:

Pre-requisites: We Need to M.E.E.T. is recommended to provide grounding and understanding of the M.E.E.T. skill model

Other: SMART-START™ Employment Law for pre/post training

Recommend that an organization go through the complete diversity/respect series for maximum impact.

Programs in the series include: Just be F.A.I.R., M.E.E.T. on Common Ground, We Need to M.E.E.T., and M.E.E.T. Zero Tolerance