

What is your commitment to improvement?

Today's business leaders have been among the most challenged in all of history. They have experienced significant disruptions and uncertainty as a result of the economic recession and the challenges associated with rebuilding and recovery. At the same time, they're operating in a time of political divisiveness, civil unrest, an aging workforce, a shrinking pool of skilled workers, foreign market pressures and trade inequity, cyber threats, and practices that have called fundamental business ethics into question.

Despite the environment, many of the most successful organizations have discovered how to stay their course. They are characterized not by their product or service but by their commitment to remain focused on optimizing value through enhanced performance. Leaders of these organizations often seek to understand trends and opportunities, but then utilize the information to adjust deployment strategies rather than shift strategic focus or tamper with the core of their business success.

An organization's resiliency is characterized by its power or ability to recover from difficulties. Fundamental to that resiliency is a clear understanding of mission, vision and values and leadership committed to the organization's "true north" vision for the future.

In all cases, that future vision is one that requires a shared sense of urgency among all members of the organization to continuously improve.

Sustainable high performance relies on incremental improvement

Sustainable practices are characterized by a clear understanding of the goal and consistent, timely access to the tools necessary to execute on initiatives. When it comes to establishing and enhancing a culture dedicated to continuous improvement, there are few options that have demonstrated the value, impact, reliability, and sustainability over time as those in the Lean Six Sigma tool kit.

Lean Six Sigma is a business strategy that complements an organization's existing quality initiatives and supports a culture of continuous improvement. It is specifically designed to empower teams to assess situations, identify problems, disruptions and opportunities in work processes and then develop the most cost-effective strategy to reduce variation and eliminate defects and other forms of waste. While Six Sigma was originally developed to improve quality, and Lean to reduce waste, the combination of these approaches provides a powerful set of tools to do

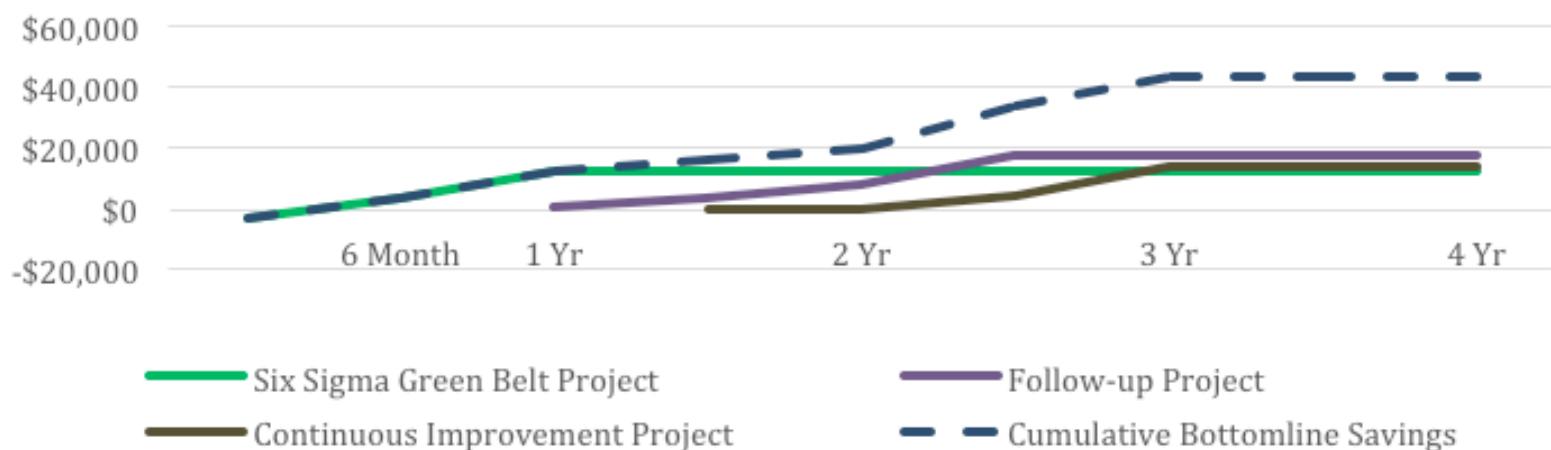


both—as well as save time, cut costs, improve customer satisfaction, enhance work culture and empower an engaged workforce.

The Center for Business Performance Solutions supports manufacturing, healthcare, education, government, business services, finance and other organizations in their continuous improvement transformation utilizing Lean Six Sigma methodology. CBPS' distinctive approach has proven to be an accelerator for establishing and enhancing a culture of continuous improvement. In addition to being cost effective, CBPS' approach has consistently provided an immediate return-on-investment, and additive fiscal impact over time.

Six Sigma Return-on-Investment

based upon actual organization's single Team Package Investment (\$3,500)



CBPS will host a free informational breakfast on Friday, January 13, 2017 from 8:00 a.m. to 10:30 a.m. This session is open to leaders who wish to learn more about fostering a culture of continuous improvement. Register at wctc.edu/cbps-LSS, or by email at cbps.info@wctc.edu and indicate your interest in attending the LSS Executive Overview

For more information on supply chain management, logistics and related courses offered by Waukesha County Technical College, go to www.wctc.edu/cbps



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