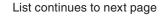
## WAUKESHA COUNTY TECHNICAL COLLEGE

# **Dental Assistant** Technical Standards

WCTC School of Health 800 Main Street Pewaukee, WI 53072 262.691.5425 (Phone)

Upon entering the program, students enrolled in the Dental Assistant Program should be able to meet the established technical standards identified below with or without reasonable accommodations. The technical standards for the Dental Assistant Program are representative of those found in the Dental Assistant profession.

Area	Standard	Examples (not inclusive)
Physical Skills	<ul> <li>Student must have sufficient:</li> <li>Endurance, strength, mobility, balance, flexibility and coordination to perform client care activities and emergency procedures</li> <li>Gross and fine motor skills to perform administrative, clinical and laboratory skills in a timely, safe and effective manner</li> </ul>	<ul> <li>Sit, stand, walk and maintain balance at varying intervals</li> <li>Bend, stretch, squat, twist, kneel and reach</li> <li>Good hand-eye coordination</li> <li>Arm-hand steadiness</li> <li>Finger and manual dexterity (squeeze, grasp, twist, pinch, and manipulate small objects)</li> <li>Move in confined spaces</li> </ul>
Sensory Skills	Student must have sufficient: • Auditory ability • Visual ability • Sense of Smell • Tactile ability	<ul> <li>Detect audible sounds for function and warning of equipment</li> <li>Ability to visually detect equipment displays</li> <li>Ability to visually detect environmental hazards</li> <li>Detect objects, symbols and numbers both near and far</li> <li>Detect and identify different colors</li> <li>Detect changes in skin color, temperature, swelling</li> <li>Detect odors (abnormal breath, alcohol, gases, fire)</li> <li>Detect subtle differences through skin (depth of veins and arteries; vibrations, pulse, temperature)</li> </ul>
Communication Skills	<ul> <li>Student must have effective:</li> <li>Verbal communication</li> <li>Nonverbal communication</li> <li>Written communication</li> <li>Electronic communication</li> <li>Student must be able to:</li> <li>Interact appropriately with patients, peers and leadership</li> <li>Interpret and convey information</li> <li>Speak, read, write, comprehend, interpret, and document information</li> <li>Recognize nonverbal behavior</li> </ul>	<ul> <li>Ability to discuss and ask questions regarding patient care with patient, family, and health care team</li> <li>Ability to convey information in a clear, professional and timely manner</li> <li>Listen and respond to others in an accepting and respectful manner</li> <li>Discuss details and ask questions regarding patient care</li> <li>Listen and respond to others in a nonjudgmental, respectful manner</li> <li>Awareness of non-verbal communication</li> <li>Ability to learn different electronic dental charting systems</li> <li>Observe, interpret and respond appropriately to surroundings, nonverbal cues, verbal and written information</li> </ul>





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Safety Skills	Student must be able to:	Work in an environment with potentially infectious materials
	Apply knowledge, skills and experience to provide a safe work environment	Demonstrate adherence to safety guidelines and regulations
		Recognize potentially hazardous conditions and take appropriate actions
		Maintain immunization and health care requirements
		Utilize personal protective equipment (gloves, masks, eyewear, gown)
		Operate equipment, adhering to safety standards
		Identify and resolve unsafe situations
		Be familiar with and follow emergency procedures
Critical Thinking	Student must have sufficient critical thinking and problem solving skills to:	Apply broad concepts to clinical situations
Skills		Concentrate to perform clinical tasks
	Calculate, reason, analyze and synthesize data in a timely manner	Recognize the need to consult with healthcare professionals
		Demonstrate problem-solving skills
	Problem solve and make decisions in a timely manner	• Anticipate needs for procedures, provider and patient, and respond appropriately
	Apply knowledge, skills and experience to determine best/safe practice	Prioritize patient care duties
		Ability to problem solve complex situations while maintaining a professional demeanor
Professionalism	Student must demonstrate the ability to:	Exhibit positive interpersonal skills in all interactions
	Establish effective relationships	Maintain confidentiality
	<ul> <li>Display cross-cultural competency, integrity, moral reasoning, ethical behaviors and concern for others</li> <li>Show respect for diverse populations</li> <li>Work cooperatively with all professional teams</li> </ul>	Demonstrate appropriate impulse control and professional level of maturity
		Recognize appropriate boundaries in relationships with patients     and colleagues
		Demonstrate ability to work as a team member
		Demonstrate ability to cope with stressful situations
	Adapt to changing environments     inherent in clinical practice	Adhere to attendance, dress code, and personal hygiene protocol
		Display integrity, honesty, respect, reliability and accountability
		<ul> <li>Accept and utilize constructive feedback to enhance personal and professional growth</li> </ul>
		Work independently and in team
		Respond to challenging situations while maintaining composure     and professionalism

Students may individually discuss the technical standards with a college representative. Reasonable accommodations are available for students with documented disabilities through the Student Accessibility Office, located in C-021, 262.691.5318. For more information related to the reasonable accommodation process, please visit: www.wctc.edu/student-accessibility.



## **Technical Standard Criteria** Statement of Understanding

WCTC School of Health 800 Main Street Pewaukee, WI 53072 262.691.5425 (Phone)

#### **Technical Standard Criteria - Statement of Understanding**

The Americans with Disabilities Act (ADA) of 1990 (42 U.S.C & 12101. et seq.), the ADA Amendment Act of 2008, and Section 504 of the Rehabilitation Act of 1973 (29 U.S.C & 794) prohibits discrimination of persons because of her or his disability. In keeping with these laws, Colleges of the Wisconsin Technical College System make every effort to ensure a quality education for students. The purpose of this document is to ensure that students acknowledge that they have been provided information on the Technical Standards required of a student in a School of Health Program.

This form is to be reviewed prior to applying for the Dental Assistant program. Sign and submit this page on the first day of class.

(initial)	I have read and understand the Technical Standard Criteria specific to a student in a School of Health Program.
(initial)	I am able to meet the Technical Standard Criteria as presented with or without accommodation.
(initial)	I was provided with information concerning accommodations or special services if needed at this time.
Name of Student (	print) Student ID Number

Student Signature

Date

